

In the My Hollander Solutions Training Portal, clients can access eLearning, documentation, software updates, and self-help to aid in troubleshooting.

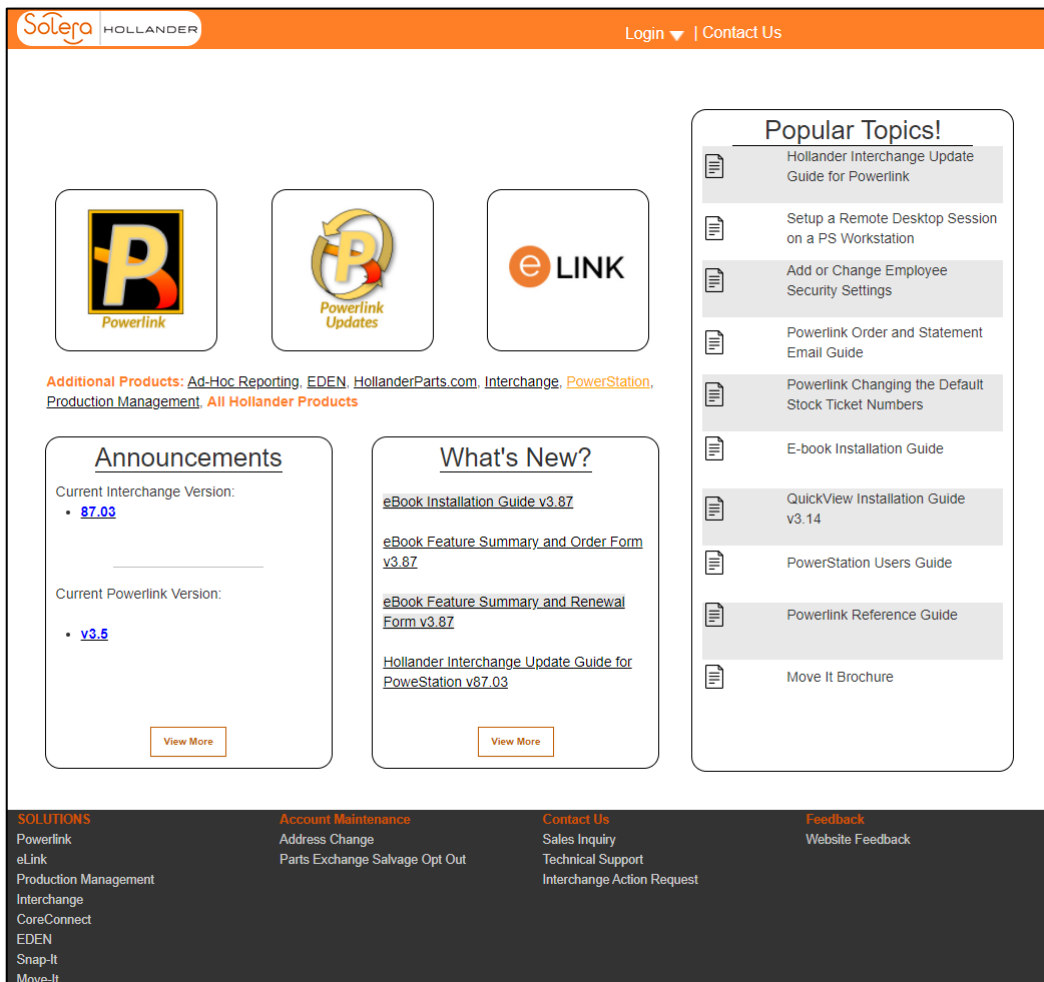
Easily navigate the client portal using the navigation tabs and search tools provided to help you quickly find the answers to your Hollander questions.

- **Training:** View Hollander eLearning videos and create personalized training plans.
- **Self Help:** Access the Hollander Knowledge Base to troubleshoot issues.
- **Search:** Quickly find installation and quick reference guides, software documentation and updates, and eLearning.
- **Contact Us:** Contact Hollander using online forms to request information, make EDEN address changes, submit an Interchange Action Request (IAR), or find support.

Task 1: Create an Account

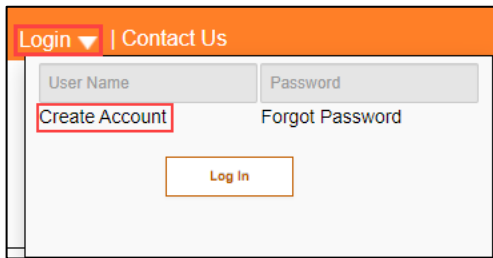
Clients will have access to navigation and search tools that help them find answers to popular topics.

1. Using your preferred internet provider, navigate to **my.hollandersolutions.com**.



Note: The Hollander Training Portal no longer supports Microsoft Explorer.

2. Click on **Login** and then click **Create Account**.



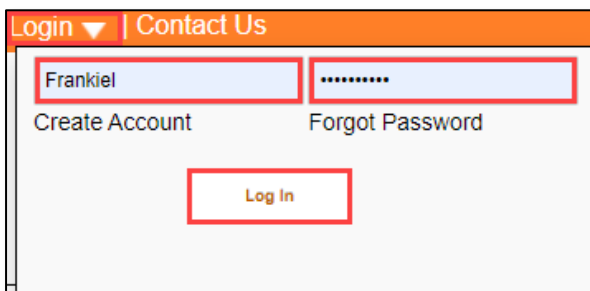
3. From the **Create Account** page, enter your information.
 - First Name (Required)
 - Last Name (Required)
 - User Name (Required)
 - Email Address (Required)
 - Text Verification (Required)
4. Click **Save**.

Your account will be set up and available within 24 hours.

Task 2: Log in to the Hollander Training Portal.

Once our clients have had their account set up and credentials have been provided, they can log in to the Hollander Training Portal.

1. Navigate to **my.hollandersolutions.com**.
2. Click **Login**.
3. Enter your credentials and then click **Log In**.



You now have access to the navigational tabs and search features needed to answer your Hollander questions.

The screenshot shows the Hollander Training Portal interface. At the top, there is a navigation bar with the Solera logo, a search bar, and the user name 'Frankie Leishman' with a dropdown arrow and links for 'Home' and 'Contact Us'. Below the navigation bar is a secondary menu with 'HOME', 'E-Learning', 'Product Support', and 'Product Catalog' tabs. The main content area features three large icons: 'Powerlink', 'Powerlink Updates', and 'eLINK'. Below these icons is a list of 'Additional Products' including Ad-Hoc Reporting, EDEN, HollanderParts.com, Interchange, PowerStation, Production Management, and All Hollander Products. There are three main content boxes: 'Announcements' with current versions for Interchange (87.03) and Powerlink (v3.5); 'What's New?' with links to eBook guides and forms; and 'Popular Topics!' with a list of frequently accessed documents like 'Hollander Interchange Update Guide for Powerlink' and 'Powerlink Reference Guide'. At the bottom, there is a 'SOLUTIONS' section with categories: Account Maintenance, Contact Us, and Feedback, each with a list of specific services or actions.