Hollander Training Portal
Log On Quick Reference Guide

In the My Hollander Solutions Training Portal, clients can access eLearning, documentation, software updates, and self-help to aid in troubleshooting.
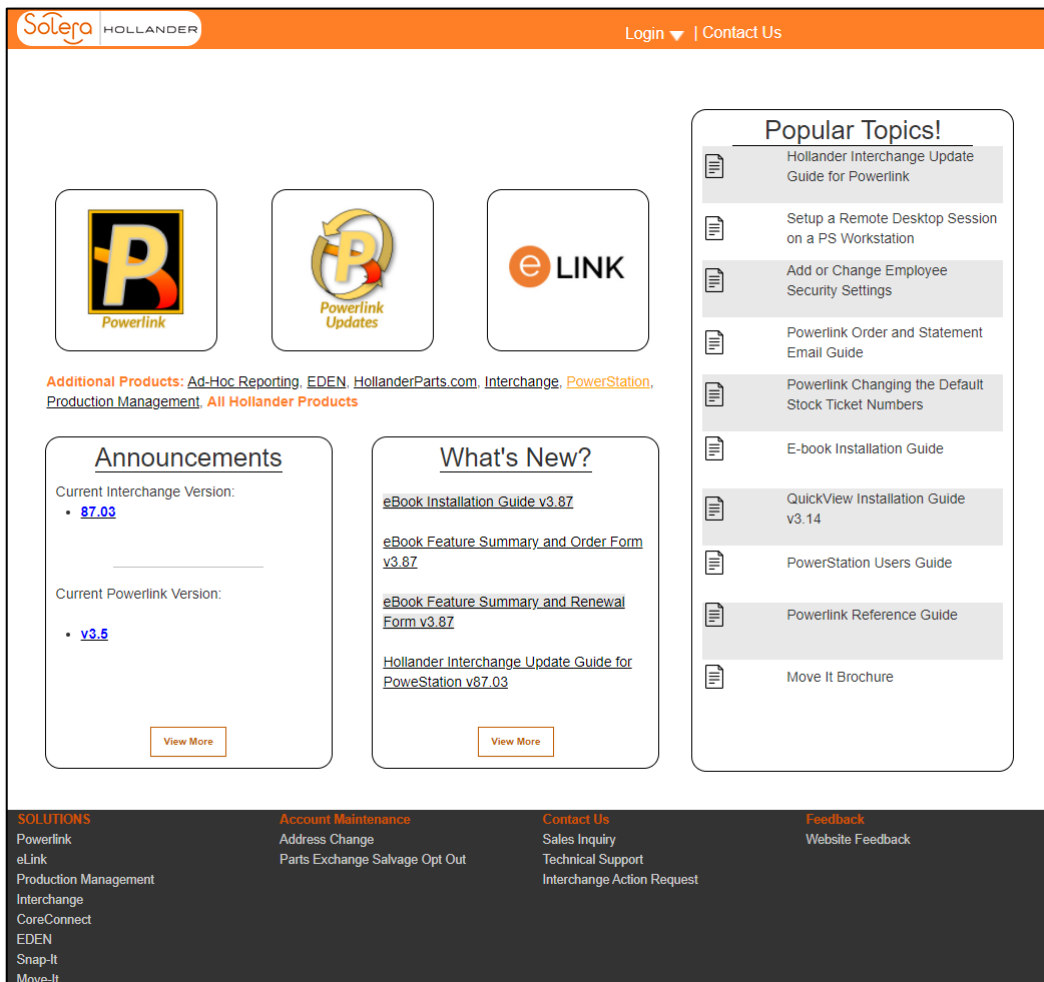
Easily navigate the client portal using the navigation tabs and search tools provided to help you quickly find the answers to your Hollander questions.

- **Training**: View Hollander eLearning videos and create personalized training plans.
- **Self Help**: Access the Hollander Knowledge Base to troubleshoot issues.
- **Search**: Quickly find installation and quick reference guides, software documentation and updates, and eLearning.
- **Contact Us**: Contact Hollander using online forms to request information, make EDEN address changes, submit an Interchange Action Request (IAR), or find support.
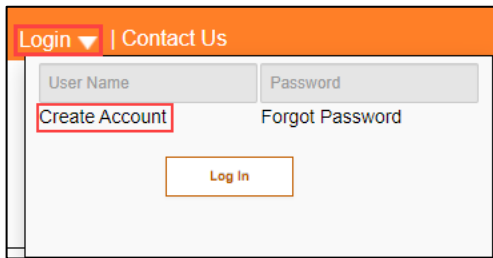
Task 1: Create an Account

Clients will have access to navigation and search tools that help them find answers to popular topics.

1. Using your preferred internet provider, navigate to **my.hollandersolutions.com**.

Note: The Hollander Training Portal no longer supports Microsoft Explorer.

3/7/2022

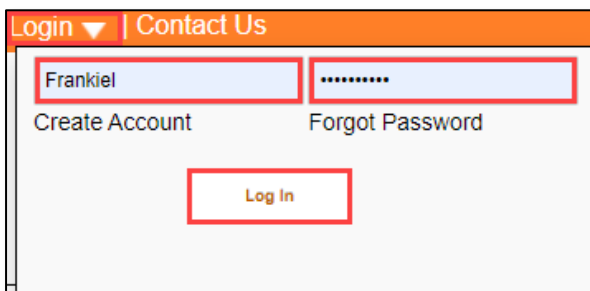2. Click on **Login** and then click **Create Account**.

3. From the **Create Account** page, enter your information.

- First Name (Required)
- Last Name (Required)
- User Name (Required)
- Email Address (Required)
- Text Verification (Required)

4. Click **Save**.
   Your account will be set up and available within 24 hours.

Task 2: Log in to the Hollander Training Portal.

Once our clients have had their account set up and credentials have been provided, they can log in to the Hollander Training Portal.

1. Navigate to **my.hollandersolutions.com**.
2. Click **Login**.
3. Enter your credentials and then click **Log In**.

You now have access to the navigational tabs and search features needed to answer your Hollander questions.